

Jeanette Klanow is currently Director for Application Services for Ascension Health/St. John Health; in Warren MI. Ascension Health is the largest Catholic non-profit Health Care system in the United States with approximately 66 hospitals.

Jeanette has thirty years of comprehensive Information Technology healthcare experience working for several major integrated healthcare delivery systems in the Detroit Area. In her current position, she is responsible for overseeing the implementation and support of large complex financial and clinical applications for St. John Health. Her team of 65+ professionals provide support to the 18k SJH employees that are impacted by the multiple software applications she is responsible for. In addition, Jeanette serves to support several Michigan Regional and Ascension Health national initiatives.

Jeanette has extensive experience in the following areas:

- Implementation of major healthcare applications, including financial, revenue and clinical systems
- Extensive contract negotiation experience working with Healthcare's major software vendors
- Short term and long terms planning for applications to support the emerging health care environments.
- Process and change management with the planning and implementation of major healthcare processes
- HIPAA and other governmental assessment for compliance in the healthcare environment
- Project Budget responsibilities for multi-million dollar initiatives and operating budgets
- Participation in the HIMSS and former HISA organization

Currently, Jeanette is the Secretary of the Southeast Michigan Health Information Exchange (SEMHIE) Initial Governance Committee, and is an active participant for the SEMHIE's Functional/Technical Design Work Groups.

Jeanette's entire career has been dedicated to healthcare and she has had the opportunity to make a significant impact on healthcare delivery in Southeast Michigan. She recognizes the need for and the benefits of a Health Information Exchange (HIE) as a means to improve healthcare quality and reduce costs for the entire community. She believes that the goal of the HIE is not only to support the exchange of information among key stakeholders (health care providers, payors and employers), but also to improve the delivery of patient care to consumers safely and efficiently.

As a member of the HIE governance team, Jeanette will continue to work to support the needs of the southeastern Michigan community, ensuring that SEMHIE supports the technical and functional requirements necessary to deliver key healthcare information. In addition, she will work to support an HIE business model that can sustain long-term growth and viability.